



Hosting With Fireworks

8 Great Reasons To Choose Fireworks



1.

Robust Protection

Our hosting servers are backed up automatically on a daily basis to ensure that your website and emails can be restored quickly in the event of a hacker attack, server crash, fire or other unlikely but possible threat. These backups are held for 14 days in both online and offline formats as an extra layer of security.



Our servers are supported by 4 high capacity UPS and are protected by thermal heat detectors and VESDA (Very Early Smoke Detection Apparatus) apparatus.

Our DNS system has redundancy precautions in built to ensure that even if the server goes offline for a short period of time, the DNS will remain uninterrupted.

These are vital inclusion for businesses, however Fireworks is one of a few providers in the industry that include these important items by default in all of their hosting packages.

2.

Excellence In Support

Fireworks provide industry leading support for all of our customers. This includes free management and support for emails, databases, spam filters, websites and many other hosting related settings. Our support is prompt, reliable, personal and friendly.

Other providers make their customers wait in long phone queues for support. However at Fireworks you can always get straight through to a skilled technician who is super helpful.

Our technicians monitor our hosting servers 24 hours a day, 365 days a year. This ensures the maximum uptime of your website and instantly notifies Fireworks of any problems with hosting servers so that we can attend to these immediately as our highest priority. Even before you have become aware of an issue, our technicians have identified it and usually fixed it.

This has resulted in an average uptime of 99.99% from 2003 until now.



3. Versatility & Flexibility



Fireworks have extensive and flexible hosting capabilities. This gives you the opportunity to host a variety of online applications, tools, websites and email services.

Our hosting is located in Australia, ensuring fast download speeds for you and your end users.

Fireworks provide various hosting plans to suit your requirements. As your website grows in size you can increase or decrease the hosting plan to suit. This gives you the flexibility to extend your website in the future whilst ensuring that you are never paying for extra space that you don't need.

We have hosting storage plans ranging from 1GB to 200GB of space, allowing you to upgrade or downgrade gradually as your requirements change. We can also create custom plans to suit your individual requirements. We are happy to be flexible with the solutions we provide.

4.

We Respect Our Clients

Our most valuable commodity is our clients, and we know it! So we treat our clients with respect and show personal interest in their requests. We prefer the human touch.

Our team pride themselves on prompt communication whether by email or phone. We are also happy to provide proactive feedback and advice.

Unlike many website hosting companies that charge excess use fees or additional management fees, Fireworks fees are straight forward and simple. You are never hit with fees for exceeding your allocated usage.

If you are reaching your plan's limits, we will personally contact you to let you know ahead of time so that you can respond to this. And if you end up exceeding your plan limits, we will personally contact you again to discuss whether this is just a once off, or whether a permanent upgrade to a higher plan would be appropriate.



5.

Full Responsibility

An advantage of hosting your website with Fireworks is that we are able to fix technical problems regardless of what the cause is.

When there is a problem with a website it is common for the hosting company to point the finger at the website developers and vice versa, thereby reaching no clear resolution.

However because Fireworks is both a hosting company and a website development company, we provide you with one point of contact, ensuring that any issues are fixed promptly regardless of whether they relate to hosting or website programming.

We pride ourselves on a high quality of production because all work is carried out in house by company employees. We do not outsource or contract work to third parties. This allows us to monitor and control the quality of work produced.



6.

Australian Owned & Operated

Fireworks is proudly Australian owned and operated. Our team is made up of Australian industry professionals who are dedicated to continually improve our processes and keep up with our fast changing industry.



All work is carried out in-house by employees physically located at our Australian offices. Fireworks do not outsource work. This ensures that the quality of our production is of a high quality and effective for the Australian market.



Head Office Brendale, QLD



South Brisbane Office Rocklea, QLD

7.

Experience & Qualifications

To guarantee the success of your project, it is important for the developer to have experience with various types of websites across a range of industries. Such experience will add to the success of each project. The developers at Fireworks have achieved either a university Degree or Diploma and have at least 3 years of prior industry experience.

Since 2003 Fireworks has worked on a wide range of client projects across a variety of industries. Fireworks regularly deal with clients ranging from small businesses to large international corporations, government departments and other website design agencies. Fireworks must therefore comply with government contractor requirements and industry standards. Our clients have included:



Complete Package

Unlike many other hosting companies that focus solely on hosting, Fireworks can provide an extensive suite of services for our clients.

These services include :

- Website Development
- Website Hosting
- Search Engine Optimisation
- Online Marketing
- Flash Development and Animation
- PHP and ASP programming
- Database Development
- Iphone & Andriod App Development
- Google Adwords Management
- Website Updates and Extensions
- Website Statistics Recording and Reports
- Email Marketing and Reporting
- Project Consulting

